



CONSULTANCY | REPORT

Heat network metering surveys

A practical, expert review of your metering, monitoring and data setup, giving you confidence in your system today and helping you get ready for future regulations.

OBJECTIVES

✓ Stay compliant with the Heat Network (Metering & Billing) Regulations 2014

Non-compliant or inaccurate metering can lead to incorrect billing, resident complaints, and regulatory risks. We check your meters, sensors, and data pathways, highlighting missing faulty or non-compliant assets, and give you a clear plan to fix them.

✓ Get ready for the Heat Network Technical Assurance Scheme (HNTAS)

HNTAS will raise expectations around data accuracy, performance reporting and technical standards. We assess how well your current setup can capture, store and report against the expected KPIs, and identify where investment is needed to meet the standard.

What the survey covers

On-site technical assessment of meters, sensors, and data logging equipment to assess:

- Installation
- Condition
- Functionality

Review of metering coverage your network:

- Energy centre
- Substations (where applicable)
- District & communal distribution
- Consumer connections, incl. HIUs and dwelling meters

Evaluation of data collection and communications infrastructure, incl. suitability for remote monitoring and regulatory reporting

Assessment of the network's ability to capture and report performance data and KPIs expected under future regulation

Identification and prioritisation of gaps, risks and upgrade requirements to support compliance and future-proofing



BOOK NOW

Stay ahead of HNTAS, and start your metering health check today.

Scan to book your 30 minute chat with one of the team.

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About Insite Energy

With over 15 years experience, we deliver heat network services to over 40,000 homes across 300 heat networks. With optimal opening hours, and a 94% first-time fix rate by our engineers, our 'Excellent' Trustpilot rating is a testament to the work we provide to developers, housing providers, property managers and residents across the country.