



SERVICES WE OFFER

Reliable heat network services putting you first

The number of homes connected to a heat network is set to grow 500% by 2050. That means if you're not managing one yet, you likely will soon. The good news? You don't have to do it alone.



What we do

- Bring metering & billing, maintenance, financial planning into one managed service.
- A single point of contact for network performance.

Why it helps



One contact reducing disputes & delays.



Flexible 12-month contracts for control.



Quarterly reports on spend & performance.



What we do

- Deliver clear, compliant billing solutions that strengthens resident confidence.
- Collect and manage automated metering data that simplifies regulatory reporting.

Why it helps



Build trust through transparent charges.



Full cost recovery; no missed energy units.



24/7 support for you & your residents.



What we do

- Planned servicing of HIUs¹, energy centres, and networks.
- Rapid fault diagnostics, remote or on-site, with fast repairs.

Why it helps



94% first-time fix rate avoiding revisits.



Regular servicing to prevent issues.



Meter checks incl. in every HIU¹ service.



What we do

- Design-input, installation management, and commissioning of PAYG² and credit systems.
- Integrated smart metering and system monitoring from day one.

Why it helps



Reduces issues & cost from bad installs.



Smooth coordination with M&E teams.



Seamless resident onboarding.



What we do

- Carry out meter and network surveys, audits and efficiency reviews.
- Virtual modelling to test upgrade options and build investment cases.

Why it helps



Tailored plans for your goals & budget.



Stay compliant with upcoming regulations.



Reduce complaints & boost satisfaction.

Certified for excellence



¹heat interface units ²pay-as-you-go



BOOK NOW

Helping you deliver better heat network experiences.

Scan to book your 30 minute chat with one of the team.

✉ techsales@insite-energy.co.uk

☎ 0207 036 9117



About Insite Energy

With over 15 years experience, we deliver heat network services to over 45,000 homes across 300 heat networks. With optimised opening hours and a 94% first-time fix rate by our engineers, our 'Excellent' Trustpilot rating is a testament to the work we provide to developers, housing providers, property managers and residents across the country.