

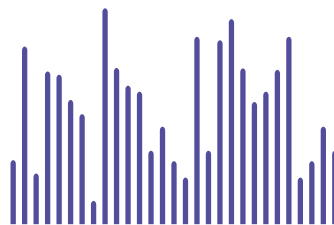
WELCOME TO KURVE!

You have been signed up to KURVE by your Heat Provider. To set-up your account, please look out for your activation email. This will be sent in the coming weeks to your email address as given to us by your Heat Provider. Please make sure to check your junk/spam inbox too.



KURVE is the new smart metering app developed by heat network market experts, SAV Systems and Insite Energy.

Using their combined knowledge of metering technology and billing requirements, KURVE was developed to provide residential customers with a simple web-based app from which you can monitor your energy consumption and manage your energy account at your own convenience.



Check your inbox in the coming weeks for your KURVE activation email.

KURVE

CUSTOMER SUPPORT

Email: kurvesupport@insite-energy.co.uk

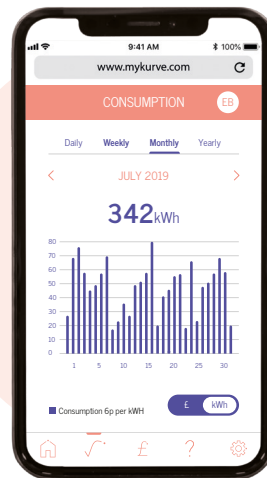
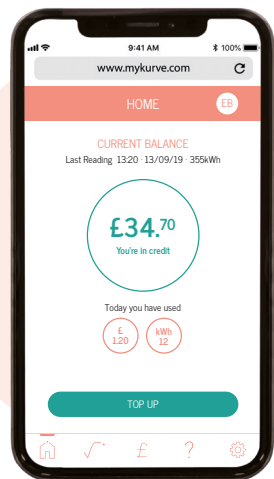
KURVE

KURVE

YOU ARE IN CONTROL

KURVE has been developed with the customer in mind. Through our web-based app you'll be able to view your current balance in an instant, with a clear traffic light colouring system to indicate your current supply status.

You can also view your daily usage in kWh and GBP £.



MONITOR USAGE

You can view your consumption in varying formats, with options to toggle between daily, weekly, monthly and yearly views, and to see your usage in both GBP £ and kWh.

Being able to view your energy consumption with ease promotes conscientious energy usage and has been found to reduce spend.

From this screen you can also view your current tariff, in kWh (p) and daily standing charge (p).



EASY PAYMENTS

Making payments to your account could not be simpler with a built-in payment platform managed by PayPoint. Card payments are made securely and quickly, through a 4-click quick-pay process.

Alternatively, you can make secure payments over the phone 24/7 or top-up in any PayPoint outlet using your unique payment barcode stored within the app.

KURVE gives you the option to set-up balance notification email alerts when you are running low or out of credit - these can be activated from within your app. Additionally, your payment history is accessible and ready to view.

