

# Tariff breakdown for pay-as-you-go residents at Limeharbour

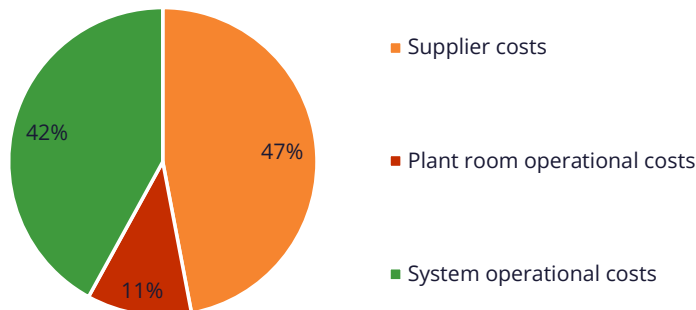
Insite Energy work on behalf of your heat provider, Rendall & Rittner, to provide metering and billing services to you. Below is an explanation of your heat tariff calculations. The rates applied by your heat supplier are solely determined to recover all the costs incurred through operating a heat network, and your heat supplier does not profit from the operation of the heat network.

## The wholesale energy price cap

Due to the recent unprecedented increase in wholesale gas prices, the Government announced a wholesale energy price cap from 1st October 2022 until 31st March 2023 under the Energy Bill Relief Scheme (EBRS). Based on the information Lime Harbour Management Ltd provided to us, the contracted retail gas costs at 7 Limeharbour received an EBRS discount of 3p/kWh. The savings owed to you, will soon be calculated, and communicated to you in due course. The EBRS has now been replaced by the Energy Bill Discount Scheme (EBDS) and is in place from 1st April 2023 until 31st March 2024. Under this scheme, support is only provided if the wholesale gas price is above 10.7p/kWh. As the gas contract for your heat network is above this rate, the contracted retail gas costs at 7 Limeharbour will receive an EBDS discount of 0.697p/kWh. This will be applied to your new heat tariff's unit rate. As part of the EBDS, the Government is currently working on an enhanced discount for heat networks, with retail unit charges for gas capped at 7.45p/kWh exc. VAT. The details of this are still being confirmed, and we will write to you once we have received clarification to confirm whether your heat network is eligible for the additional discount.

## Your unit charge breakdown (percentage of apportioned costs)

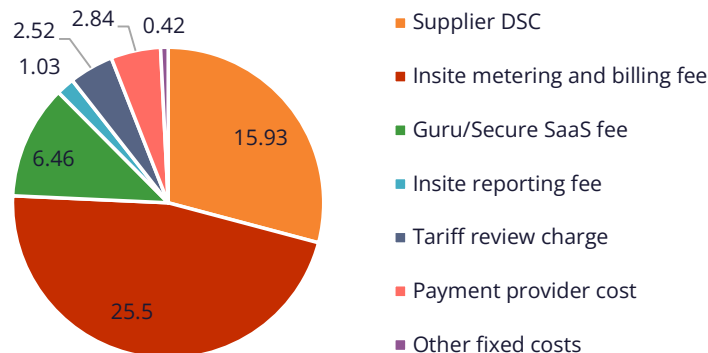
54.69 p/day



The average operational costs for a heat network equates to 56% of the unit charge breakdown.

## Your daily standing charge breakdown (pence per day)

26.87 p/kWh



**⚠ Please note, your heat supplier does not profit from the operation of your heat network**

## Standard components of your heat tariff

Your **unit charge** covers the bulk cost of the energy generated in the communal plant room. It also includes any associated heat losses between the supply point and your home. Your energy consumption is measured via the heat meter installed in your home, so you only pay for what you have used. You are charged for every kilowatt-hour (kWh) consumed within your property.

Your **daily standing charge** is the fixed charge passed on by your heat provider, which covers the cost of operating the heat network and delivering energy to your home. This is an annual fixed amount that is payable every day by all residents regardless of how much energy they use.

Depending on your heat provider, the costs associated with running and maintaining the heat network will either be included within your building service charge or your heating and hot water daily standing charge.

