

# 1st April Tariff breakdown

## Legacy Tower

MINI GUIDE

As ESCo, Insite Energy provide metering and billing services to you. Below is an explanation of your heat tariff calculations. The rates applied are solely determined to recover all the costs incurred through operating a heat network, and no profit is made from the operation of the heat network.

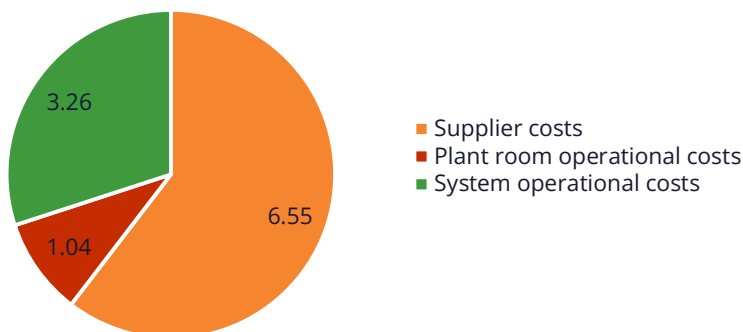
### Your heating & hot water tariff

Your heat unit rate has reduced, due to a decrease in the incoming gas supply from 10.382p/kWh to 6.553p/kWh. Additionally, we have seen a 2% increase in efficiency improvements in the network following timely and effective servicing of the heat network and HIU's, driving a further price reduction.

Your daily standing charge has increased, due to an increase in the incoming heat standing charge from £46.518/day to £52.82/day, and additionally due to an annual RPI increase applied to services at 5.2%.

### Your unit charge breakdown

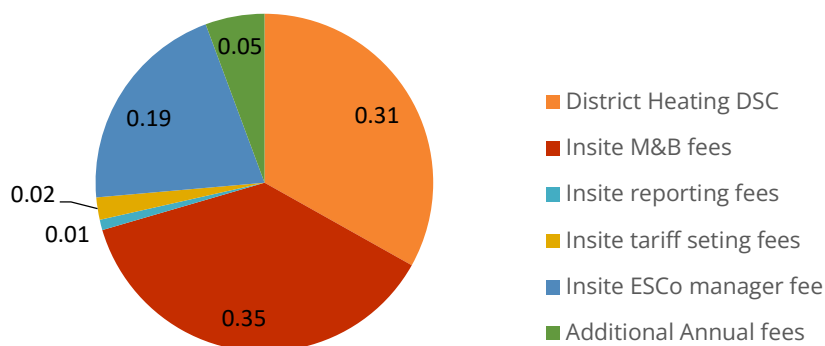
10.86 p/kwh



The average operational costs for a heat network equates to 56% of the unit charge breakdown.

### Your daily standing charge breakdown

92.92 p/day



**⚠ Please note, your heat supplier does not profit from the operation of your heat network**

### Standard components of your heat tariff

Your **unit charge** covers the bulk cost of the energy generated in the communal plant room. It also includes any associated heat losses between the supply point and your home. Your energy consumption is measured via the heat meter installed in your home, so you only pay for what you have used. You are charged for every kilowatt-hour (kWh) consumed within your property.

Your **daily standing charge** is the fixed charge passed on by your heat provider, which covers the cost of operating the heat network and delivering energy to your home. This is an annual fixed amount that is payable every day by all residents regardless of how much energy they use.

Depending on your heat provider, the costs associated with running and maintaining the heat network will either be included within your building service charge or your heating and hot water daily standing charge.

