

# Tariff breakdown

## Grand Central Apartments

Insite Energy are the appointed EScO Manager working on behalf of your heat provider, Brill Place Limited. Below is an explanation of your heat tariff calculations. The rates applied by your heat supplier are solely determined to recover all the costs incurred through operating a heat network and your heat supplier does not profit from the operation of the heat network.

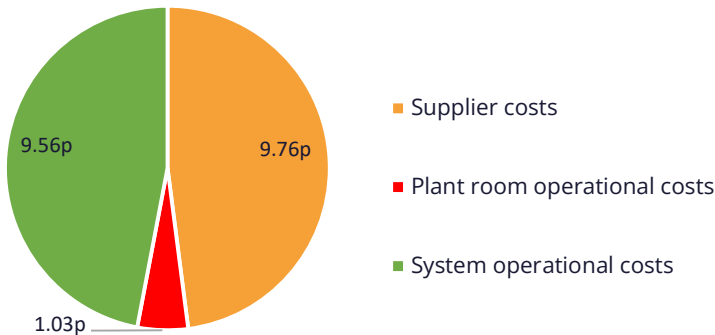
### Your new energy tariff broken down

On 16th April 2024, your unit rate increased to reflect a recent change to the efficiency of the secondary heat network. The incoming utility heat unit rate has decreased by 2.01p/kWh, however this has been offset by a decrease in the efficiency of the secondary heat network. Your daily standing charge has increased due to an increase in fixed costs following application of 2023 Retail Price Index (RPI) at 5.2%. Additionally, your new daily standing charge also includes a provision for HIU servicing.

Please see a full breakdown below.

### Your unit rate breakdown

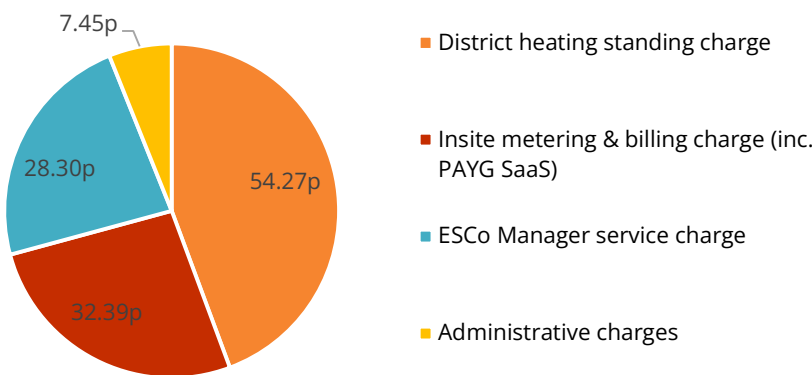
20.34 p/kwh



The average operational costs for a heat network equates to 56% of the unit charge breakdown.

### Your daily standing charge breakdown

132.05 p/day



**⚠ Please note, your heat supplier does not profit from the operation of your heat network**

### Standard components of your heat tariff

Your **unit rate** covers the bulk cost of the energy generated in the communal plant room. It also includes any associated heat losses between the supply point and your home. Your energy consumption is measured via the heat meter installed in your home, so you only pay for what you have used. You are charged for every kilowatt-hour (kWh) consumed within your property.

Your **daily standing charge** is the fixed charge passed on by your heat provider, which covers the cost of operating the heat network and delivering energy to your home. This is an annual fixed amount that is payable every day by all residents regardless of how much energy they use.

Depending on your heat provider, the costs associated with running and maintaining the heat network will either be included within your building service charge or your heating and hot water daily standing charge.

