



Reliable support built around your network

Every heat network's different. With 50+ years of combined engineering experience, we build a plan, from HIUs¹ to plant rooms, that fits around your network.

1. SITE SURVEY & ADOPTION

Spot issues early, stay compliant

A thorough site survey to build a maintenance plan that works for your network.

Helping you...



Pinpoint risks for emergency repairs.



Spot quick wins and improvements.



Agree tailored planned maintenance.



Align with regulatory standards.

3. PROACTIVE MAINTENANCE

Servicing that safeguards assets

We include plant room checks, BMS² reviews and water quality testing to keep your system running smoothly.

Helping you...



Extend the life of your assets.



Reduce long-term repair costs.



Improve system performance.



Stay ahead of regulations.

2. HIU & METER SERVICING

Accurate metering, zero hassle

Easily book HIU¹ servicing that include meter checks as a standard, keeping residents happy.

Helping you...



Avoid breakdowns with regular servicing.



Keep meters healthy and reliable.



Maintain billing confidence.



Improve resident satisfaction.

4. EMERGENCY CALLOUTS

94% first-time fix rate for peace of mind

24/7 emergency call outs within 4 hours, aligned with Heat Trust Scheme Rules.

Helping you...



Respond quickly, any time of day.



Minimise disruption and downtime.



Protect equipment and reputation.



Support residents when it matters most.

Expertise built in



SFG20



BOOK NOW

Let's make managing your heat network easier.

Scan to book your 30 minute chat with one of the team.

✉ techsales@insite-energy.co.uk

☎ 0207 036 9117



About Insite Energy

With over 15 years experience, we deliver heat network services to over 35,000 homes across 300 heat networks. With the longest opening hours in the industry, and a 94% first-time fix rate by our engineers, our 'Excellent' Trustpilot rating is a testament to the work we provide to developers, housing providers, property managers and residents across the country.



INSITE CONSULTANCY

HNTAS is coming. Are you ready?

The Heat Network Technical Assurance Scheme (HNTAS) looks to set technical standards to make sure heat networks meet minimum performance and reliability levels.

✓ Get your network's operational efficiency to 60-75%.

✓ Start using CIBSE CP1 (2020) as a benchmark.

✓ Install meters across the network to monitor and spot inefficiencies.

✓ Consistently deliver reliable heating with minimal downtime.

Don't wait for regulations. Contact us for a consultancy report - a full audit of your network's meters, data connection and set up - to improve compliance, efficiency, and reduce costs.

Contact us

¹heat interface units ²building management system