



# VANTAGE by Insite Energy

## Improve heat network performance with our one-stop, cloud-based client portal

Insite Energy's bespoke client portal gives clients a vantage point of their heat network schemes through readily available and accessible data on both an individual scheme and portfolio level.

### What is VANTAGE?

After listening to feedback from our clients, we have developed a one-stop cloud-based portal, giving Insite Energy's clients full access to data on how their heat networks are performing.

VANTAGE, launched in 2021, displays heat network data in a convenient and secure way. Presented in a dynamic dashboard format, you can spot problems and fix them in a timely manner.

Access to live data, and for any period up to 24 months prior, means that our clients have full visibility of the status of all their schemes in one place and can take effective action to resolve any outstanding issues.



From the Meter Health data, you can assess any faulty meters that require attention, while the Payments Received report helps to minimise debt risk. These are just a few examples of the data available to help you improve performance across your heat network portfolio.

### Why VANTAGE?

Our client portal signposts you to the things that matter most to your business. An interactive dashboard combined with detailed breakdowns have allowed our clients to pinpoint issues that may require their attention.

The built-in 'Get in touch' button also means you are only one click away from contacting our dedicated client services team.



*VANTAGE is very easy to use*

Housing Association



*We are extremely satisfied with VANTAGE*

Managing Agent



*Currently Insite are our only provider that has this solution*

Housing Association

### Benefits of VANTAGE

- Available to all Insite Energy's clients for free
- Easily accessible secure real-time and historic data across your heat network portfolio
- Red/Amber/Green indicators to easily spot areas of concern
- Downloadable data in Excel format
- Filter by date range and scheme for targeted assessment
- Wide range of data to support with financial reconciliation and debt reporting
- Multiple account access provided
- Supported by our expert client services team

### See how VANTAGE can help your heat network

Get in touch with us today to request a demo.

**Contact us**

✉ [techsales@insite-energy.co.uk](mailto:techsales@insite-energy.co.uk)

☎ 0207 036 9117

#### About Insite Energy

We are a national heat network metering, billing and maintenance service provider with over ten years of experience across the UK. Our specialist services are available to heat network operators, including managing agents, developers, housing associations and contractors.





# VANTAGE by Insite Energy

Insite Energy has taken VANTAGE to the next level, incorporating new features. Below is an overview of the data available to you.

## Features on VANTAGE that will help you better manage your heat networks

a live snapshot of meters sending automatic meter reads (AMTR)

see something that doesn't make sense? Get in touch

for detailed reports on each metric click here

select one of your schemes to view specific reporting, as well as for your whole portfolio

\*NEW\* download all documents sent to your residents

running total of payments your residents are making towards their heat

kilowatt-hour (kwh) energy usage split by PAYG & credit billing accounts  
\*NEW\* hover to instantly view selected kwh data for the month

use these to filter by scheme & date

\*NEW\* select one of the pre-selected periods to save time

the combined amount all credit billed customers are billed

outstanding debt broken down by PAYG & credit billed customers

a representation of the accounts that are currently in the credit control process

## What's new on some of the metric screens?



### Meter Health report

Accurate meter data ensures accurate billing for heat network customers.

NEW: extra columns, incl. 'out of comms' & 'potential faulty meter', to better help you identify meters that require servicing.



### Financial Overview

Streamlined operational and financial management via one platform.

NEW: two reports - financial performance and energy tariffs - offer a holistic view of the financial aspects of your heat network.



### Debt Report

A critical aspect of financial management made easier with VANTAGE.

NEW: new columns - last payment received value, last payment received date, and account closure date - help manage accounts.



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