

18th October 2023: Tariff breakdown for pay-as-you-go residents at Bow Garden Square

Insite Energy work on behalf of your heat provider, St Pauls Way CHP Co Ltd, to provide metering and billing services to you. Below is an explanation of your heat tariff calculations. The rates applied by your heat supplier are solely determined to recover all the costs incurred through operating a heat network, and your heat supplier does not profit from the operation of the heat network.

The wholesale energy price cap

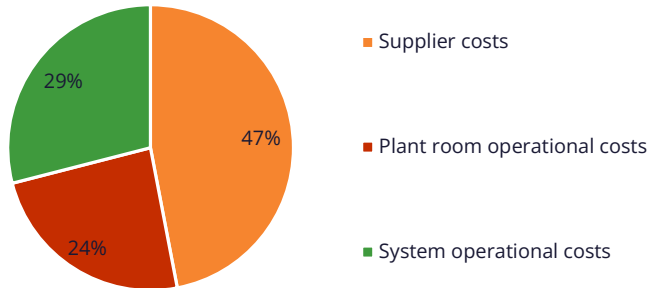
Due to the recent unprecedented increase in wholesale gas prices, the Government announced a wholesale energy price cap from 1st October 2022 until 31st March 2023 under the Energy Bill Relief Scheme (EBRS). Based on the information St Pauls Way CHP Co Ltd provided to us, the contracted retail gas costs at Bow Garden Square received an EBRS discount of 0.0084p/kWh. As the EBRS has come to an end on 31st March 2023, the discount will be removed from your heating & hot water tariff.

The EBRS has been replaced by the Energy Bill Discount Scheme (EBDS), and will be in place from 1st April 2023 until 31st March 2024. As part of the EBDS, the Government has confirmed an enhanced discount for heat networks, with retail unit charges for gas capped at 7.45p/kWh exc. VAT. Your heat provider has confirmed that Bow Garden Square is eligible for this additional discount. The savings will be passed on to you through your heat unit rate. Given that your tariff with EBDS included will go live on 18th October, you are due a credit for the period, 01/04/2023 – 18/10/2023. We will contact you separately on this in the coming weeks.

Your unit charge breakdown

0.1587p/kWh

(percentage of apportioned costs)

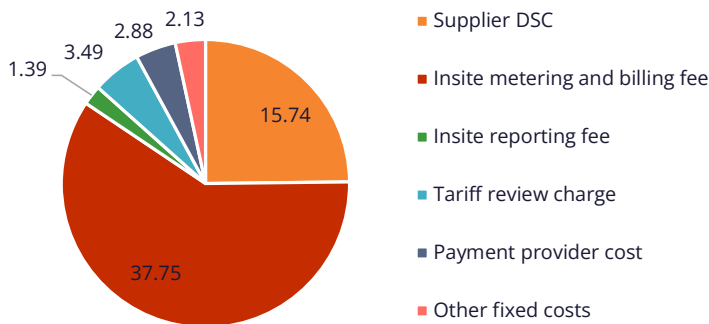


The average operational costs for a heat network equates to 56% of the unit charge breakdown.

Your daily standing charge breakdown

0.6356p/day

(pence per day)



⚠ Please note, your heat supplier does not profit from the operation of your heat network

Standard components of your heat tariff

Your **unit charge** covers the bulk cost of the energy generated in the communal plant room. It also includes any associated heat losses between the supply point and your home. Your energy consumption is measured via the heat meter installed in your home, so you only pay for what you have used. You are charged for every kilowatt-hour (kWh) consumed within your property.

Your **daily standing charge** is the fixed charge passed on by your heat provider, which covers the cost of operating the heat network and delivering energy to your home. This is an annual fixed amount that is payable every day by all residents regardless of how much energy they use.

Depending on your heat provider, the costs associated with running and maintaining the heat network will either be included within your building service charge or your heating and hot water daily standing charge.

